

Cloudy water

Different situations can lead to turbulence in our waterworks network:

- Flushing operations
- Fire hydrant use or repairs
- · Rehabilitation work on water mains
- Broken water main.

These can have repercussions both near and far from the event, resulting in cloudy water.

Should you encounter problems of this nature, simply allow the cold water to run from your taps for approximately twenty minutes. We also suggest you check the following:

- If you encounter these problems only with your hot water, the source is most likely your hot water tank. Have it checked by a plumber.
- Check your tap filters to ensure that they are clean and free of rust.
- Run the cold water in the bathtub for five minutes to determine if the problem exists there as well.

If, once you have carried out the aforementioned checks, the problem persists, contact the Public Hygiene Department any time of day or night at the telephone number shown below. Our team will be pleased to advise you on the proper procedure to follow.

Public Hygiene 450 621-3500, option 4 then option 3