

**Subject: Work at the Sainte-Thérèse drinking water purification plant
beginning November 11**

Information and advice on how to prepare

Important: This letter is being sent to you because your business is supplied by the Sainte-Thérèse drinking water purification plant.

Letter updated on November 3, 2025.

The Town of Rosemère wishes to inform affected businesses that, **starting November 11, 2025**, major work will begin at the Sainte-Thérèse drinking water purification plant. This work, which will continue until approximately early December, involves installing a new isolation valve on a 500 mm diameter main distribution pipe. This work is essential to improve the resilience of the network and better isolate pipes in the event of future breaks.

The Town would like to point out that if the work proceeds as planned, there should be no impact on businesses in their daily use of drinking water. However, due to the complexity of the work, there is still a risk that if the main pipe is damaged during the work, the water supply could be interrupted for several hours.

Following the restoration of service, a precautionary boil advisory would then be issued for the entire area served by the purification plant:

- Sainte-Thérèse
- Blainville
- Boisbriand
- Part of Mirabel (Domaine-Vert Nord, Domaine-Vert Sud and Saint-Janvier sectors)
- **Part of Rosemère**, including a few businesses located on Labelle Boulevard, Filiatrault Street, and Montée Sanche, as well as residences north of Highway 640. For a detailed list of addresses affected, visit the Town's website, under the Roadwork Information section.

To adequately prepare for this scenario, the Town recommends that residents start building up a 24-hour supply of drinking water now. The Ministry of Public Security recommends providing 2 liters of water per person per day, including for pets.

The Town of Sainte-Thérèse, which is responsible for the work, is taking all necessary measures to minimize risks and respond quickly in the event of unforeseen circumstances. Technical teams will be ready to act with the necessary spare parts and equipment to ensure a return to normal as quickly as possible.

This work is part of the Town of Sainte-Thérèse's commitment to securing and modernizing its water supply infrastructure for the benefit of its entire population.

Why carry out the work now?

The period chosen, from November 11 to early December, is the most appropriate and safest time to work on the drinking water network.

First, fall is the time of year when water demand is lowest: watering is finished, pools are closed, and commercial needs decrease. This reduces pressure on the network and limits potential impacts on the population.

Secondly, this work is part of a progressive plan to strengthen the reliability of the network. It will result in a more robust and flexible network that is better prepared for potential outages.

Ongoing, coordinated intermunicipal collaboration

The work carried out at the drinking water purification plant affects not only the territory of Sainte-Thérèse, but also the towns of Blainville and Boisbriand, as well as part of **Rosemère (a few businesses and residences)** and Mirabel (the Domaine-Vert Nord, Domaine-Vert Sud, and Saint-Janvier sectors).

We recommend that all residents and businesses register for the automated call system. This service is the fastest and most reliable way to receive official, up-to-date information in the event of a water outage, boil water advisory, or any other emergency situation.

To sign up, send an email to communications@ville.rosemere.qc.ca, making sure to include your name, address, and phone number.

Throughout the work, the five municipalities served by the Sainte-Thérèse drinking water treatment plant will remain in constant communication and coordinate their actions to ensure consistent and effective management of the situation. Municipal administrations will work closely together to prevent any potential impact, share information in real time, and harmonize messages to the public.

This coordinated approach reflects the shared commitment of the partner municipalities to protect the quality of drinking water service and to take proactive measures in all circumstances.

For full details and the list of Rosemère addresses supplied by the Sainte-Thérèse drinking water purification plant, visit our website at **ville.rosemere.qc.ca/roadwork-information**.

Town of Rosemère